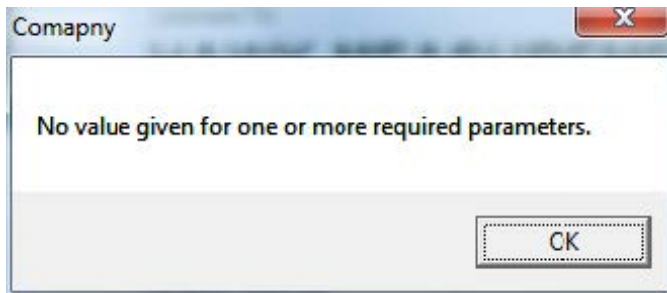




IMPORTANT NOTE:

Some versions of Windows have a known compatibility bug which prevents Goshawk from loading. The below error is displayed

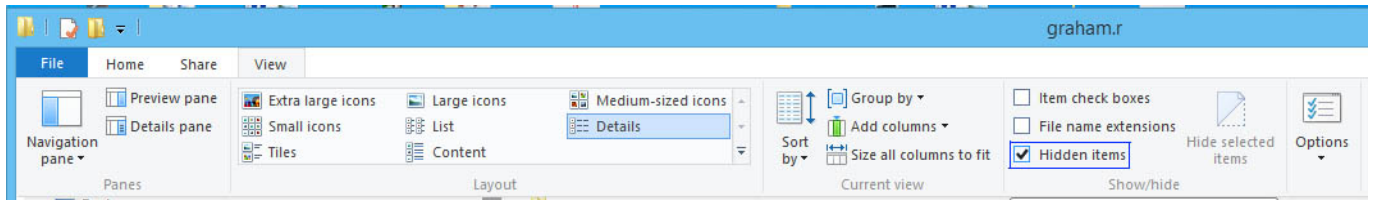


If this occurs, the file **HawkSultanInfo.mdb** located in (default path)

C:\Program Files (x86)\Hawk\GosHawkII\

must be copied into a system (hidden) folder. You must be able to view hidden items.

In C:\Users\UserName\ Where user name = your system user name. The folder AppData is hidden.



Click hidden items as per above to reveal AppData folder. If you are unable to view hidden items please contact your IT department for assistance.

The full path to copy the **HawkSultanInfo.mdb** file is as follows:

C:\Users\UserName\AppData\Local\VirtualStore\Program Files (x86)\Hawk\GosHawkII\

If the file is already present, create a backup of that file then over write it the original. If you require the data stored in the previous **HawkSultanInfo.mdb** contact Hawk support.

Hawk will amend this issue in future releases.